GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3011
ANSWERED ON:21.03.2002
COMPLAINT RECEIVED FROM PASSENGERS OF SONIPAT
KISHAN SINGH SANGWAN

Will the Minister of RAILWAYS be pleased to state:

(a) whether representations/ complaints received from commuters/passengers of Sonipat regarding non-receipt of refunds have been pending since long in the office of Chief Commercial Manager (Refunds), Eastern Railways;

(b) if so, the details and the reasons for not sending the refunds; and

(c) the time by when the passengers are likely to get the refunds?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINIST RAILWAYS (SHRI O. RAJAGOPAL)

(a) No, Sir.

(b) & (c) Do not arise.